

July 2019

Quality Policy

To provide a total Quality Assurance service by contributing actively at all levels based on the principles of regularly setting and reviewing our Key Performance Indicators.

Development by training of our team in line with our aims and objectives. Continually working with our stakeholder and interested parties to improve our business metrics.

UFC strives to exceed our customers (both internal and external), and all interested party's expectations and requirements, this being achieved through process and people development.

The effectiveness of the Quality Management System is continually improved within all areas of the business through the principles of the Plan-Do-Check-Act process.

Barry Vineall
General Manager
(Extract taken from the Quality Manual ISSF)